



WINDOW WASHING

On **Monday, September 18, 2023**, American Window Cleaning (Appearance Inc.) will be here for the quarterly cleaning of the exterior apartment windows at the Mauna Luan. We will post notices on the 1st, 3rd and 5th elevator landings in each building the week prior to this cleaning as a reminder to everyone. As before, on the day of your cleaning all plants will need to be removed from exterior planter boxes, and if you have screens blocking access to any of your windows, they will need to be removed also. Here is the tentative window washing schedule:

- Mon, 9/18/23 - West A,B,C,D,E apts
- Tue, 9/19/23 - West F,G,H,J,L apts
- Wed, 9/20/23 - West K apts
- “ ” - East A,B,C,D apts
- Thu, 9/21/23 - East E,F,G,H,L apts
- Fri, 9/22/23 - East J,K apts

If the weather does not cooperate, this schedule is subject to change. We will keep you updated with daily notices on the elevator landings. If you have any questions please contact the Management Office at 395-7544.




QUARTERLY PEST CONTROL

Kilauea Pest Control will be here on **Tuesday, September 26, 2023** for their quarterly pest control treatment in the units that have contracts with them. The cost for this service is now \$200.00 per year/per unit or \$50.00 per treatment if you have it done on the regularly scheduled days. It will cost \$80.00 per treatment on any other day. If you are on this service please be sure that we have an Authorized Entry form signed and in our




possession if you will not be home when the technician arrives. If you are not on this service but would like to be, we do have contract forms available in the Management Office or on our website (maunaluan.com). **PLEASE NOTE: all requests for service must be made with Kilauea not later than Friday, September 22, 2023, otherwise they may be unable to accommodate you.** If you have any questions you may contact us at 395-7544 or contact Kilauea Pest Control at (808) 236-2847.



HAPPY LABOR DAY!

HOLIDAY NOTICE



HAPPY LABOR DAY!

The Management Office will be closed on **Monday, September 4, 2023** in observance of the Labor Day holiday. Please contact our Security at 395-7422 or 001 on the enterphone if you require any assistance. Have a safe and fun holiday!!! The Management Staff

HURRICANE SEASON REMINDER

We wanted to send out another reminder to all of our residents that we are currently in the middle of hurricane season. It might be a good time to review the information that was contained in the June 2023 special hurricane edition newsletter regarding preparations for a hurricane. As we noted in that issue you should begin your preparations far enough in advance so that you do not get caught up in the rush at local stores and/or be unable to find items that you really need. If you do not have a copy of that newsletter and would like another, you may contact the Management Office or it is also available on our web site.





NO-SMOKING RULES



We continue to receive reports from residents who smell cigarette smoke blowing into their apartments. As a reminder, smoking or vaping anywhere on Mauna Luan property, **including inside of the apartments**, is prohibited. Although most of our residents have been abiding by these new rules; we are still receiving reports and finding places where someone has still been smoking. If this is you, we need to ask that you please stop using the stairwells and/or other places on the property to smoke. Signs have been posted around the property and we have asked that all smokers please help with this adjustment. We would also like to ask that residents inform guests that no one will be permitted to smoke or vape on the property. If anyone has any questions, please contact the Management Office at 395-7544. Mahalo.

PARKING GARAGE

PLEASE REMEMBER TO USE HEADLIGHTS AND OBSERVE SPEED LIMITS & ALL STOP SIGNS AT ALL TIMES WHILE IN THE PARKING STRUCTURE AND OTHER AREAS OF THE PREMISES! {USE OF HEADLIGHTS IS SO OTHERS CAN SEE YOU, NOT SO YOU CAN SEE!!} THIS IS ESPECIALLY IMPORTANT AT THE BOTTOM OF THE GARAGE RAMP! PLEASE NOTE: WHEN COMING UP THE RAMP YOU SHOULD YIELD AT EACH LEVEL TO VEHICLES COMING DOWN SO THEY DO NOT STOP AND BLOCK YOUR ABILITY TO MAKE THE TURN. MAHALO.

NOISE FROM RENOVATION OF APARTMENTS

As you are probably aware, the Mauna luan always seems to have some type of activity related to renovating in apartments. With so much work being done regularly, we try to keep everyone apprised of when this work will be done so everyone can make plans to avoid the worst of the noise. To that end, we do require residents who are going to be doing renovation work to contact the Management Office in advance to let us know the dates that noise will be generated. That way we can post notices for residents in the area so they know when this noise will be. Also, please remember that any work that will generate noise must be done Monday thru Friday between the hours of 8:00 a.m. and 5:00 p.m. No work is permitted on Saturdays or Sundays. If anyone has questions on this policy please let us know. Mahalo!

USE OF POOLS AND PROHIBITED ITEMS

We have been experiencing a much greater problem this year with noise coming from our pool areas. A portion of this can be attributed to larger numbers of people using the facilities. However, much of the noise is due to unusually loud screaming and yelling, especially in the evening hours. Please remember that you, as a resident host, are responsible for the conduct of your family and guests. If someone is getting a little louder than normal you should step in and ask them to try to hold the noise down. As reminders, **the game of "Marco Polo" is not permitted due to the noise it generates**; water guns/cannons may not be used in or around the pools; and, any child who is not toilet-trained **MUST** wear swimming diapers while in any body of water. We understand that with water amenities such as ours the tendency to get loud is an easy one. However, everyone must also remember that you are not at a public pool where noise is not an issue. Our pools front the living units for 434 homes and most of what you do in the pools will be heard in these units. Daytime noise is usually expected and unless too loud, is not as much as a problem as the after dark noise. At that time most other residents are home trying to enjoy dinner and relax. Please think of this when using the pools. Mahalo.

Moving of Furniture and Use of Elevators

A reminder that no items of furniture are permitted to be moved in any unpadded elevator. Big or small, anyone moving any item of furniture in an unpadded elevator is subject to a fine under our house rules. This prohibition also applies to **uncovered surfboards**. Surfboards need to be covered to help protect the elevator interiors from sharp edges. If you are not sure what you are moving is permitted, please ask first to ensure that you are not in violation of the house rules. Mahalo!

Picking Up After Your Dog. We have been receiving more complaints from residents of finding dog feces around their vehicles and other areas of the property. Just a reminder to our dog owners that in accordance with City & County Ordinances, you **MUST** pick up after your dog anywhere on the property or outside along the street. Your help in this matter is appreciated.

Did you know that we have a web site? Please visit us at: www.maunaluan.com to find information about the Mauna Luan. Mahalo!

